



HOME INSTEAD COMMUNITY INSIGHTS

AUGUST 2026

LOCAL CARE. STRONG PARTNERSHIPS. BETTER OUTCOMES.

Now supporting more of Somerset: Our Expansion Journey

We are excited to announce the expansion of our services into a new territory, covering Glastonbury, Street, Wells, Bridgwater, and the surrounding areas. This new chapter enables us to support even more people to live well at home while strengthening our presence across Somerset.

We already have a number of valued clients and professional contacts in the Bridgwater area, and we are looking forward to building new relationships with clients, care professionals, and community partners, while continuing to nurture the strong connections we have already established. The new territory also presents an exciting opportunity to provide more localised support for both clients and Care Professionals. As we grow, our focus remains on delivering the same high-quality, person-centred care that we are known for.

If you are a healthcare professional, community organisation, or local business in Glastonbury, Street, Wells, Bridgwater, or anywhere in between, we would love to connect and explore how we can work together to support people across our local communities.

Time for a Cuppa: Brewing Support for Dementia UK

We were delighted to host our 'Time for a Cuppa' event in support of Dementia UK, bringing together clients, families, Care Professionals, and members of our local community to raise both awareness and vital funds. Thanks to the incredible generosity of everyone who attended, baked, donated, and of course enjoyed a slice of cake, we raised an amazing £150 for Dementia UK!

A huge thank you to everyone who helped make the event such a success. It was a wonderful opportunity to come together for an important cause, and we are already looking forward to hosting another event very soon.



Driving conversations in Dementia Care across Somerset

At our recent Quarterly Care Professionals Meeting, Sarah from Dementia UK delivered an informative session on the support available for people living with dementia, as well as their families and carers. Sarah highlighted the role of Admiral Nurses, specialist dementia care professionals who provide expert medical, emotional, practical, and financial guidance. Attendees learned about the range of support available through the Dementia UK website, helpline, video appointments, and face-to-face consultations.



The discussion also reinforced the importance of ongoing dementia training and awareness, particularly given the growing number of people affected by the condition.

Our Quarterly Care Professionals Meetings provide a valuable opportunity to share knowledge, build connections, and learn about services that can benefit those we support.

If you would like to showcase your organisation, share your expertise, or present at a future meeting, we would love to hear from you.

Navigation through local services with RJ Advocacy

We were pleased to welcome Richard from RJ Advocacy Services to our office, where he shared his professional background and provided an overview of the independent advocacy support his organisation offers. Richard explained how RJ Advocacy helps older people, families, and attorneys navigate care assessments, funding decisions, and safeguarding concerns, ensuring their voices are heard and their needs are represented.

It was a highly insightful meeting, giving our team a greater understanding of areas that can often feel complex and unfamiliar, particularly within an ever-changing social care landscape. The knowledge Richard shared will help us further support our clients and their families when navigating these important decisions.

We are grateful to Richard for taking the time to share his expertise and strengthen local partnerships. Sessions like these provide invaluable insight into the services available to our clients and their families. If you have expertise or a service that could benefit our team and local community, we'd be delighted to arrange a meeting and you can find out what Richard had to say [here](#).



Virtual Dementia Tour Bus Returns!



Following the incredible success and popularity of previous sessions, we are delighted to announce that the Virtual Dementia Tour Bus will be returning. This immersive experience provides a unique insight into the challenges faced by people living with dementia, helping attendees develop greater understanding, empathy, and awareness.

To make the tour accessible to as many people as possible, we are planning to host it at several locations throughout the year across Somerset. Whether you are interested in attending, sponsoring an event, or hiring the Virtual Dementia Tour for your organisation, we would love to hear from you. Please contact Hannah at community@tauntonsomerset.homeinstead.co.uk for more information.

From the archives: Moments that made us

In early 2025, one of our proudest achievements was becoming involved in an innovative falls prevention pilot alongside Somerset NHS Foundation Trust. Falls can have a significant impact on an older person's confidence, independence, and overall wellbeing, and this initiative gave us the opportunity to play a more proactive role in identifying risks and helping clients access support sooner.

Working closely with the Hospital at Home frailty team, we helped create a faster pathway for clients showing signs of increasing frailty or experiencing falls. Rather than facing lengthy waits for referrals and assessments, clients could be identified and supported more quickly, ensuring they received the right care at the right time. This collaborative approach not only helped to reduce the risk of further falls and hospital admissions but also provided reassurance to families navigating what can often be a challenging and uncertain situation.



Looking back, this project perfectly reflected our commitment to delivering person-centred care through strong partnerships and innovation. It demonstrated how health and social care providers can work together to improve outcomes, enabling more people to remain safe, independent, and living well in the comfort of their own homes. It remains a great example of the positive impact that can be achieved when organisations come together with a shared goal of supporting people to live independently for longer.

Read our [blog](#) to learn more about the project and our partnership with NHS Frailty clinic team.

A final word

As we reflect on the achievements, partnerships, and memorable moments shared throughout this newsletter, we would like to thank everyone who continues to support our mission of helping older adults live well at home. From clients and families to healthcare professionals and community organisations, it is these relationships that enable us to make a real difference across our local communities.

As we continue to grow across Taunton, West Somerset, Yeovil, Sherborne, Bridgwater, Street, Wells, and beyond, we are always keen to connect with like-minded professionals, community groups, and local organisations. Whether you'd like to learn more about our services, explore partnership opportunities, or share your own work with our team and network, we'd love to hear from you.

Please get in touch with Hannah, our Community Engagement Lead

[✉ community@tauntonsomerset.homeinstead.co.uk](mailto:community@tauntonsomerset.homeinstead.co.uk)

Together, we can continue building stronger communities and creating positive outcomes for the people we support.

