

We're changing our fees and charges

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Mon, 26 Jan 2026 1:29:00 PM +0000

To "clerk"<clerk@bishopslydeardparishcouncil.gov.uk>

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For Businesses. For Communities. For Good.



26/01/2026

We're changing our fees & charges

Dear Mr Richards,

We're writing to remind you about the changes we're making to our fees & charges that are applied to your account(s). These will come into effect on 1 February 2026.

We're committed to providing services that support the needs of our customers, whilst maintaining clear and transparent pricing. Since our last fees and charges update, we've introduced a number of service enhancements designed to improve functionality, security and transparency, including:

- Expanded our Online Banking capabilities, enabling you to complete more activities online

- Integrated with accounting software providers such as QuickBooks, Sage and Xero
- Increased security for log-on and payment authorisation
- Introduced additional payment files
- Itemised monthly charging for greater transparency
- Launched additional savings products to improve customer choice

This is all supported by our UK-based customer service team and for eligible customers, a relationship manager.

Like many banks across the financial services sector, we're reviewing our pricing to reflect the rising costs of providing secure, resilient and compliant banking services. These changes help ensure we can continue to maintain high standards in fraud prevention and digital servicing.

You access our updated service tariff document with all the details of our new prices here, www.unity.co.uk/terms-and-conditions/

What's changing?

We're changing how much we charge for the following:

| Service | Current Price | New price |
|----------------------------------|------------------------------------|-------------------------------|
| Monthly Account fee | £6.00 per month | £7.00 per month |
| Cash deposits (per £100*) | 60p (Post Office) 50p (NatWest) | 70p (Post Office and NatWest) |
| Cheque deposits | 30p each | 40p each |
| Bacs | 14p per transaction | 15p per transaction |
| Bulk Faster Payments | 30p per transaction | 25p per transaction |
| International payments | £24.00 | £20.00 |
| CHAPS | £28.00 | £25.00 |

* Cash paid in per £100 or part thereof, for each payment calculated monthly and charged quarterly.

If you're happy with the changes, you don't need to take any action and we'd like to thank you for continuing to bank with us.

If you don't wish to accept these changes and would prefer to close your account(s) before the charges change, you can do this by completing the [account closure form](#) on our website or calling us on the number below.

If you would like any further information about these changes, please visit unity.co.uk or call us on 0345 140 1000^.

Yours sincerely,

Email: **us@unity.co.uk**

Phone: 0345 140 1000* Trade Unions: 0345 245 0020*

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*Our call centre opening hours are 9am - 5pm, Monday to Friday, excluding bank and public holidays in England or Wales. Calls may be monitored and recorded for training, quality and security purposes. Calls to this number are charged at your local geographic rate, and calls from mobiles may be higher. Please contact your telephone provider for details. This email was sent by: Unity Trust Bank PLC, Four Brindleyplace Birmingham, West Midlands, B1 2JB, GB

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